# Introduction: What is Coaching?

- Coaching is coming alongside someone bringing encouragement, asking great questions, and helping promote a healthy environment for growth.
- Coaching: having a thinking partner to help uncover a future distinct from your past.
- Coaching: Partnering with someone to help them determine what the goal may be and developing a plan to get there.
- Coaching is personally coming alongside another person to encourage and help them discover the answers they have within them.
- A coach is someone who comes alongside to help others find their focus.
- The three rules of coaching: \_\_\_\_\_

### **Discovery Listening**

"Discovering listening means listening in order to discover the other person, listening out of curiousity, listening without your own agenda. It's based on the principle that people learn better when they discover for themselves. When we practice this skill, we move from being the expert-with-the-answers to being someone who helps others discover their own answers. With that foundation, people are able to move forward more effectively." - Bob Logan

#### **Discover Listening Actions:**

- Summarize periodically.
  - o Without interpreting
  - o Without evaluating
- Invite to say more.
  - o "What else?"
  - o "Tell me more."
- Unpack fully before giving input.

#### Tips:

- People learn better when they discover for themselves.
- W.A.I.T. Why Am I Talking?

## The Art of Asking Good Questions

- What makes a question powerful?
- What are some powerful questions you've asked or been asked?
- Exercise: think of a topic that is a bit of a challenge recently. Take a moment to reflect on the five questions below:

What's working?	
What's not working?	
What are you learning?	
What needs to be changed?	
What's next?	

Tips:

- Know the difference between *closed* vs. *open* ended questions!
- How do people respond to information gathering vs. curiosity?

# The 5 R's of Coaching (from *Coaching 101*)

"Every journey requires a good map"	Powerful Coaching Questions
Relate	How are you doing?
<ul> <li>Coaching relationship and process defined.</li> </ul>	Where are you now?
<ul> <li>Compatibility of coach and leader assessed.</li> </ul>	• How can I be praying for you?
<ul> <li>Rapport and mutual respect established.</li> </ul>	What do you want to address?
Trusting relationship begun.	• How can we work together?
Coaching agenda and guidelines determined.	
Reflect	What can we celebrate?
Deeper understanding of issues gained.	What's really important?
<ul> <li>Issues sorted by importance/urgency.</li> </ul>	What obstacles are you facing?
<ul> <li>Priority issues identified and agreed upon.</li> </ul>	• Where do you want to go?
Commitment to address issues obtained.	• How committed are you?
Refocus	What do you want to accomplish?
• Vision clarified (what coachee wants).	• What are possible ways to get there?
Possible solutions brainstormed.	• Which path will you choose?
Decisions made according to priorities.	• What will you do? (who, what, where,
Commitment to change confirmed.	when, how)
Chance dynamics considered.	• How will you measure your progress?
• Action steps determined and time line developed.	
<ul> <li>Accountability structure agreed upon.</li> </ul>	
Resource	What resources do you already have?
Existing resources assessed.	<ul> <li>What resources will you need to</li> </ul>
All resources needed brainstormed.	accomplish your goals? (people,
<ul> <li>New resource(s) identified to accomplish goals.</li> </ul>	finances, knowledge, etc.)
• Where and how to find new resources determined.	<ul> <li>What resources are missing?</li> </ul>
Role of coach clarified and confirmed.	Where will you find the resources you
	need?
	<ul> <li>What can I do to support you?</li> </ul>
Review	What's working?
<ul> <li>Action plan and process evaluated.</li> </ul>	<ul> <li>What's not working?</li> </ul>
Progress celebrated.	What are you learning?
Learning maximized.	<ul> <li>What needs to change?</li> </ul>
Midcourse corrections made.	What further training would be helpful?
New projects identified.	What's next in our coaching
Coaching relationship evaluated.	relationship?
	How has this been helpful?

## Notes: